

The Orlando Pet Policy

Welcome to The Orlando in Los Angeles! We are delighted to have you and your pet as our guests. To ensure a comfortable stay for yourself and fellow guests, we would appreciate it if you would please observe the following guidelines:

1. The hotel is prepared to accommodate your pet in the room, provided your pet is less than 15 lbs. and fully trained, appropriately restrained by you, and your pet complies with local legislation requirements.
2. Only one (1) household pet is allowed per room.
3. Your pet must be kept on a leash at all times when it is in the Hotel or on Hotel property, unless it is in your room.
4. Please do not leave your pet unattended. If you must leave your room, please ensure your pet is restrained in a carrier.
5. We regret pets are not allowed in any food and beverage outlets or public spaces of the Hotel, including the Lobby, Lounge, Health Club, and Pool area. *This exclusion does not apply to guide dogs.*
6. You are responsible for cleaning up after your pet on Hotel property and in the neighborhood, in accordance with the law.
7. Any disturbances such as barking must be curtailed to ensure other guests are not inconvenienced.
8. Only Standard Rooms are available. The Pet Wing is located on the 2nd floor. No upgrades available.
9. Please contact the Housekeeping Department to arrange for a convenient time for servicing your room as no attempt may be made to enter if there is a pet in the room unless the owner is present. The guest (pet owner) should be in the room when it is cleaned.

Time for Morning Service: _____

Time for Evening Service: _____

You agree to be responsible for all property damages and/or personal injuries resulting from your pet. **A \$50.00 per day, non-refundable fee will be added to your account at check-in.** You further agree to indemnify and hold harmless the Hotel, its owners and its operator from all liability and damage suffered as a result of your pet. The hotel reserves the right to charge your account any additional cost commensurate to any damages incurred.

We hope your stay with us is enjoyable and we look forward to welcoming you again soon. Thank you for your cooperation.

Signature: _____

Date: _____